

SHUBH DIXIT

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PROFESSIONAL SUMMARY

Site Reliability Engineer (SRE) / DevOps Engineer with ~3 years of hands-on experience designing, automating, and operating reliable AWS-based infrastructure. Strong background in CI/CD automation, configuration management, and cloud monitoring with a focus on stability, scalability, and operational excellence. Proven ability to reduce manual effort, improve deployment reliability, and support production systems through automation and proactive monitoring.

CORE SKILLS

- **Cloud Platforms:** AWS (EC2, S3, RDS, VPC, IAM, CloudWatch)
- **Automation & IaC:** Ansible (Playbooks, Dynamic Inventory)
- **CI/CD:** GitHub Actions
- **Containers:** Docker
- **Version Control:** Git, GitHub
- **ITSM & Ops V2:** ServiceNow, Incident & Change Management
- **Programming / Scripting:** Basic Java, SQL

PROFESSIONAL EXPERIENCE

HCL Technologies

Senior Analyst – SRE / DevOps Engineer

Oct 2024 – Present

- Designed, managed, and optimized AWS infrastructure (VPCs, subnets, security groups, EC2, S3) for production and staging environments.
- Built, enhanced, and maintained CI/CD pipelines using GitHub Actions integrated with Ansible, improving deployment reliability.
- Led infrastructure automation initiatives using Ansible playbooks and dynamic inventories, reducing manual effort and configuration drift.

- Implemented IAM roles and least-privilege access controls to strengthen security and compliance across AWS resources.
- Performed Root Cause Analysis (RCA) on deployment and infrastructure incidents and implemented permanent corrective actions.
- Collaborated with cross-functional teams to improve release stability, deployment consistency, and system reliability.

Analyst – SRE / DevOps Engineer

Feb 2023 – Sep 2024

- Supported AWS infrastructure operations, including EC2, S3, VPC, and IAM resource management.
- Assisted in CI/CD pipeline execution, deployment activities, and troubleshooting under senior team guidance.
- Monitored CloudWatch alerts and dashboards, responding to incidents and escalating issues as per defined SOPs.
- Contributed to containerization efforts using Docker to improve environment consistency.

Taxtron Technologies Pvt. Ltd.

SAP ABAP Developer

Dec 2021 – Jul 2022

- Developed and enhanced application modules using SAP ABAP, supporting enterprise business process automation.
- Collaborated with functional teams to deliver end-to-end SAP solutions aligned with business requirements.
- Conducted user training sessions and supported pre-release testing and validation.
- Gained early exposure to software development lifecycle (SDLC), testing practices, and enterprise systems.

EDUCATION

- Bachelor of Computer Applications (BCA)

CERTIFICATIONS

- AWS Certified Cloud Practitioner (CLF-C01)
- SAP ABAP Programming (Basics & Objects)
- Introduction to Machine Learning, Artificial Intelligence, Generative AI & ChatGPT